RFS4000 Series
802.11n Integrated Services Controller

FEATURES

A converged platform of features & functionality
The RFS4000 is a fully integrated 802.11n wireless services controller, 802.11n access point, wired switch with 5 POE ports rolled into one, with IPSEC/VPN/firewall/ WIPS security, RADIUS & DHCP server, location & RFID engines, 3G failover, and more.

Wi-NG Operating System — delivering a unified voice, data and RF management platform
Improve business process flow with one platform for wireless voice, video, data and multiple RF technologies — such as RFID, Wi-Fi (including 802.11n) and future technologies such as Wi-MAX; rich enterprise-class functionality includes seamless roaming across L2/L3 deployments, resilient failover capabilities, comprehensive security, toll-quality voice and other value-added services, such as multi-RF locationing.

True convergence of wired and wireless services for branch facilities
The Motorola RFS4000 802.11n wireless services controller integrates wired, wireless and security networking features into a compact and easy-to-use form factor, enabling organizations to create survivable branch networks using a single platform. The RFS4000 is also available with an integrated dual radio dual band 802.11n access point that features extensive coverage and performance — meeting all the needs of SME/SMB. In addition, the RFS4000 Series offers built in applications such as Locationing for Wi-Fi and RFID as well as Hotspot and VoWLAN/Video Services.

Always on secure networking
The RFS4000 offers multiple features that ensure reliability and survivability of branch networking services in virtually any situation. The RFS4000 protects against access point and mesh node failure with SMART RF, a feature that keeps users on-Net with automatic optimization and healing. Motorola’s patent pending clustering mechanism protects against wireless switch failure and offers Active/Active or Active/Standby controller redundancy options. Finally, the RFS4000 Series displays true convergence by securing both the wireless and wired network with its Integrated Stateful L2-7 Wired/Wireless Firewall, Integrated IDS/IPS engine for Rogue Detection and Containment, Anomaly Analysis engine, DoS Attack protection and Ad-Hoc Network Detection.

Extremely simple to deploy and manage — no local IT support required
Multiple features combine to eliminate the need for onsite IT support for deployment and day-to-day management, including: built-in intelligence that allows the network to identify and automatically address network issues; zero touch installation; and the integration of all wired and wireless networking infrastructure into a single device that is easily managed back in the NOC via auto-discovery and auto-configuration.
Advanced services for the SMART Branch

The RFS4000 not only offers wired and wireless networking and security services, but also value-added and productivity applications. An integrated customizable Secure Guest Access application with distributed or centralized authentication enables a branch network to offer hotspot services for guests. A real-time locationing system for Wi-Fi and RFID alike allows centralized asset tracking and monitoring. Storage via USB allows the RFS4000 to be used for software image distribution for clients in a branch network. Support for VoWLAN provides cost-effective voice services throughout the wireless enterprise, enabling push-to-talk and more for employees inside the four walls as well as outside. The rich feature set provides granular control over the many wireless networking functions required to deliver high performance, persistent, clear connections with toll-quality voice. Quality of Service (QoS) ensures superior performance for voice and video services. WMM Admission Control, including TSPEC, SIP Call Admission Control, and 802.11k radio resource management, ensures dedicated bandwidth for voice calls as well as better control over active voice calls for a variety of VoIP handsets. In addition, the FMC ready RFS4000 provides support for third-party solutions and future services, including the extension of the desk phone to mobile devices over the WLAN and WWAN.

End-to-end support

As an industry leader in mobility, Motorola offers the experience gained from deploying mobility solutions all over the globe in many of the world’s largest enterprises. Leverage this expertise through Motorola Enterprise Mobility Services, which provides the comprehensive support programs you need to deploy and maintain your RFS4000 at peak performance. Motorola recommends protecting your investment with Service from the Start Advance Exchange Support, a multi-year program that provides the next-business-day device replacement, technical software support and software downloads you need to keep your business running smoothly and productively. This service also includes Comprehensive Coverage, which covers normal wear and tear, as well as internal and external components damaged through accidental breakage — significantly reducing your unforeseen repair expenses.

For more information, visit us on the web at www.motorola.com/rfs4000 or access our global contact directory at www.motorola.com/enterprisemobility/contactus

RFS4000 Series: True wired/wireless convergence for a smart branch network
RFS4000 network architecture — enabling branch mobility

The RFS4000 enables distributed enterprises to provide any size branch office with high performance, comprehensive, cost-effective and secure wireless and wired networking services.

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**Packet Forwarding**
- 802.1D-1999 Ethernet bridging; 802.11-802.3 bridging; 802.1Q VLAN tagging and trunking; proxy ARP; IP packet steering-redirection

**Wireless Networking**
- Wireless LAN: Supports 24 WLANs; multi-ESS/BSSID traffic segmentation; VLAN to ESSID mapping; auto assignment of VLANs (via RADIUS authentication); power save protocol polling; pre-emptive roaming; VLAN Pooling and dynamic VLAN adjustment; IGMP Snooping
- Bandwidth management: Congestion control per WLAN; per user based on user count or bandwidth utilization; dynamic load balancing of AP300s and Adaptive APs in a cluster; bandwidth provisioning via AAA server

**Layer 2 or Layer 3 deployment of thin access ports and Adaptive AP AP-51X1/802.11a/b/g/n access points**

**Layer 3 Mobility (Inter-Subnet Roaming)**
- 3G Wireless for WAN Backhaul
- Enhanced End-to-End Quality of Service (QoS)

**Role-based wired/wireless firewall**
- Secures and protects the wired and wireless network against attacks and unauthorized access at Layer 2 and Layer 3 with stateful inspection; ability to create identity and location-based policies provides granular control of network access

**3G Wireless for WAN Backhaul**
- Support for 3G wireless cards to backhaul WAN traffic when the primary WAN Link fails

**Enhanced End-to-End Quality of Service (QoS)**
- Enhances voice and video capabilities; prioritizes network traffic to minimize latency and provide optimal quality of experience; SIP Call Admission Control and Wi-Fi Multimedia Extensions (WMM-Power Save) with Admission Control enhances multimedia application support and improves battery life and capacity

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Controller
RFS4000 Wireless Services Controllers

RFS4000 Part Numbers:
- RFS-4010-00010-WR: 6 Port RFS4000 Wireless Switch/Controller
- RFS-4010-MTK1U-WR: 1 RU Mounting Kit Accessory

Network Security
- Role-based wired/wireless firewall (L2-L7) with stateful inspection for wired and wireless traffic; Active firewall sessions — 50,000 per RFS4000 Switch/controller and 600,000 per cluster; protects against IP Spoofing and ARP Cache Poisoning
- Access Control Lists (ACLs): L2/L3/L4 ACLs

Wireless IDS/IPS:
- Multi-mode rogue AP detection, Rogue AP Containment, 802.11n Rogue Detection, Ad-Hoc Network Detection, Denial of Service protection against wireless attacks, client blacklisting, excessive authentication/association; excessive probes; excessive disassociation/deauthenticaton; excessive decryption errors; excessive authentication failures; excessive 802.11 replay; excessive crypto IV failures (TKIP/CCMP replay); Suspicious AP; Authorized device in ad-hoc mode, unauthorized AP using authorized SSID; EAP Flood, Fake AP Flood, ID theft, ad-hoc advertising Authorized SSID

Geo fencing:
- Add location of users as a parameter that defines access control to the network

WPS sensor conversion:
- Supported on the AP300 and the Adaptive AP-5131

Anomaly Analysis:
- Source Media Access Control (MAC) = Dest MAC; Illegal frame sizes; Source MAC is multicast; TKIP countermeasures; all zero addresses

Authentication:
- Access Control Lists (ACLs), pre-shared keys (PSK); 802.1x/EAP—transport layer security (TLS), tunneled transport layer security (T TLS), EAP (PEAP), PEAP (EAP-PEAP), Kerberos Integrated AAA/RADIUS Server with native support for EAP-TTLS, TKIP, TKIP (EAP-PEAP) includes a built-in user name/password database, supports LEAP, and EAP-SIM

Transport encryption:
- WEP 40/128 (RC4), KeyGuard, WPA—TKIP, WPA2-CCMP (AES), WPA2-CCMP (AES), WPA2-TKIP

802.11w:
- Provides origin authentication, integrity, confidentiality and replay protection of management frames for Motorola’s AP300 access point

IPSec VPN gateway:
- Supports DES, 3DES and AES-128 and AES-256 encryption, with site-to-site and client-to-site VPN capabilities

Secure guest access (Hotspot provisioning):
- Local Web based authentication; URL redirection for user login; customizable login/welcome pages; support for external authentication/billing systems, usage-based charging

Wireless RADIUS Support:
- User Based VLANs (Standard); MAC Based Authentication (Standard); User Based QoS (Motorola VSA)

Motorola Authenticator:
- Location Based Authentication (Motorola VSA) All ESSID (Motorola VSA)

NAC support with third party systems from Microsoft and Symantec

Real Time Locationing System (RTLS)
- RSSI based triangulation for Wi-Fi assets
- Tags supported: Ekahau, Aeroscout, Gen 2 Tags
- RFID support: Compliant with LLRP protocol. Built-in support for the following Motorola RFID readers: fixed (XR440, XR450, XR480, mobile (RD5000) and handheld (MC9090-G MRI))

Optimized Wireless QoS:
- RF priority: 802.11 traffic prioritization and precedence
- Wi-Fi Multimedia extensions: WMM-power save with TSPEC Admission Control; WMM U-APSD
- IGMP snooping: Optimizes network performance by preventing flooding of the broadcast domain

SIP Call Admission Control:
- Controls the number of active SIP sessions initiated by a wireless VoIP phone

802.11k:
- Provides radio resource management to improve client throughput (11k client required)

Classification and marking:
- Layer 1-4 packet classification; 802.1p VLAN priority; DiffServ/TOS

System Resiliency and Redundancy
- Active/Standby, Active/Active and N+1 redundancy with access port and MU load balancing; Critical resource monitoring
- SMART RF: Network optimization to ensure user quality of experience at all times by dynamic adjustments to channel and power (on detection of RF interference or loss of RF coverage/neighbor recovery)

Dual Firmware bank supports image failover capability

Physical Characteristics
- Form factor:
  - 1U Rack Mount Kit available
  - Dimensions: 1.75 in. H x 12 in. W x 10 in. D
  - 44.56 mm H x 304.8 mm W x 254.0 mm D
  - Weight: 4.75 lbs./2.15 kg

- Physical interfaces:
  - 1x Uplink Port - 10/100/1000 Cu/Gigabit SFP interface
  - 802.3af and 802.3at Draft
  - 1x 1G ExpressCard Slot
  - 1x ExpressCard Slot
  - 1x Serial Port (RS45 style)

- MTBF: >85,000 Hours

Power Requirements
- AC input voltage: 100-240 VAC
- Max AC input current: 3A
- Input frequency: 47 Hz to 63 Hz

User Environment
- Operating temperature: 32°F to 104°F / 0°C to 40°C
- Storage temperature: -40°F to 158°F / -40°C to 70°C
- Operating humidity: 5% to 95% (w/o condensation)
- Storage humidity: 5% to 85% (w/o condensation)
- Input frequency: 47 Hz to 63 Hz

Regulatory
- EMC compliance:
  - FCC (USA); Industry Canada, CE (Europe), VCCI (Japan), C-Tick (Australia/New Zealand)

- Recommended Enterprise Mobility Services
  - Customer Services: Service from the Start Advance Exchange Support

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